| Meeting title:       | Trust Board Public Trust Board paper P                                       |
|----------------------|--|
| Date of the meeting: | 3 <sup>rd</sup> November 2022  |
| Title:               | Roadmap to Sustainable Financial Improvement October 2022<br>Overview Report |
| Report presented by: | Moira Durbridge, Director of Transformation                                  |
| Report written by:   | Transformation Programme Manager   |

| Action – this paper is for:  | Decision / Approval                     | Assurance | х | Update | х |  |  |  |  |
|------------------------------|---|-----------|---|--------|---|--|--|--|--|
| Where this report has        | RSP Exit Steering Group                 |           |   |        |   |  |  |  |  |
| been discussed<br>previously | Executive Quality and Performance Board |           |   |        |   |  |  |  |  |
| providuoly                   | Finance Investment Committee            |           |   |        |   |  |  |  |  |

To your knowledge, does the report provide assurance or mitigate any significant risks? If yes, please detail which

The purpose of this report is to provide assurance against the actions necessary to meet the criteria required to exit the Recovery Support Programme (RSP)

### Impact assessment

None

### Purpose of the Report

In August 2020, UHL was placed into Financial Special Measures (now called the Recovery Support Programme) by the regulator, NHS Improvement. With support from the Financial Improvement Director, UHL created a Roadmap to Sustainable Financial Improvement. This Roadmap sets out the actions necessary to meet the criteria required to exit RSP. Progress against the Roadmap is overseen by the RSP Exit Steering Group which is chaired by the Chief Financial Officer. The October report on progress against the Roadmap is attached.

### **Recommendation**

Trust Board Members are asked to receive this report for assurance.

### <u>Summary</u>

The Chief Financial Officer and the Director of Quality Transformation are invited to highlight the key points from this report.

### Main report detail

See subsequent pages





Caring at its best

# **Roadmap to Sustainable Financial Improvement: October 2022 Overview Report**

Index

- A. Recent progress
- B. Key risks
- C. Roadmap actions

### One team shared values



### **A. Recent Progress**

- The Trust has resubmitted 2021/22 Accounts to NHSE on 10<sup>th</sup> October 2022, ahead of the national NHS provider consolidation.
- A date had been set for a national 'Board to Board' session on 11<sup>th</sup> November, to review progress towards to the RSP exit criteria. However, the Trust has subsequently received notification from the Regional Director of Intensive Support that this meeting has now been postponed until the New Year. This is in part due to the timing of the Audit Opinion on our 21/22 Accounts, which will be a key factor in considering transition from RSP. The Regional Director of Intensive Support has stressed that the delay in this meeting does not reflect negatively on the recovery work being undertaken by the Trust.
- The Trust has reported a favourable variance to plan at the end of month 6, although principally related to the timing of spend. Forecast risk ranges have been developed and are focussed on the actions needed to mitigate up to £37m of risk. The Trust is working closely with system colleagues on collating a risk range for the system to enable clear mitigations to be identified and delivered where possible.
- Work continues on the Medium Term Financial Plan. The Trust is working with system colleagues on aligning assumptions and identifying potential opportunities for cost reduction / avoidance over the planning window, in anticipation of an expected autumn deadline for national planning for 3 years.

## **B. Key risks: October 2022**

| Ref | Risk  | RAG<br>May<br>2022 | RAG<br>June<br>2022 | RAG<br>July<br>2022 | RAG<br>August<br>2022 | RAG<br>September<br>2022 | RAG<br>October<br>2022 | Mitigation  | Owner  | Delivery<br>date  |
|-----|---|--------------------|---------------------|---------------------|-----------------------|--------------------------|------------------------|---|--|---|
| 2a  | <b>2020/21 Accounts</b><br>CFO/Audit Committee unable to<br>recommend the 2020/21 Accounts to<br>the Board for adoption.<br>Adoption of 2020/21 Accounts not<br>delivered to planned timeline - 1/9/22  | A                  | А                   | A                   | А                     | G                        | G                      | N/A   | (SRO) Lorraine<br>Hooper<br>(AO) Simon<br>Linthwaite | Accounts<br>adopted<br>at 9.9.22<br>Trust<br>Board              |
| 2b  | <b>2021/22 Accounts</b><br>CFO/Audit Committee unable to<br>recommend the 2021/22 Accounts to<br>the Board for adoption. Adoption of<br>2022/22 Accounts not delivered to<br>planned timeline - 31/12/22  |                    |                     |                     |                       | A                        | A                      | <ul> <li>Audit working papers being finalised ahead of audit to<br/>commence w/c 24<sup>th</sup> October.</li> </ul>  | (SRO) Lorraine<br>Hooper<br>(AO) Simon<br>Linthwaite | Adoption<br>of the<br>Accounts<br>by Trust<br>Board<br>31.12.22 |
| 3   | Medium Term Financial Plan<br>The MTFP is a complex and significant<br>programme of work for UHL. There is a<br>risk there is a risk insufficient progress<br>is made in its development or the<br>scope, resourcing or timeframes are<br>not agreed by all relevant<br>stakeholders. | A                  | А                   | А                   | A                     | A                        | А                      | <ul> <li>Next steps:</li> <li>Development of three year System financial plan - date tbc</li> <li>Update of MTFP to align with approved Trust strategies - spring 2023</li> <li>Development of 2023/24 detailed financial plan, in line with operational planning process - March 2023</li> </ul> | (SRO) Lorraine<br>Hooper<br>(AO) Jonathan<br>Shuter  | April<br>2023   |
| 5   | <b>2022/23 financial plan</b><br>Revised (breakeven) UHL / system<br>financial plan submitted 20 <sup>th</sup> June<br>2022. This plan includes financial risk<br>for the Trust that is not yet fully<br>mitigated.   |                    | R                   | R                   | R                     | R                        | R                      | Risk share arrangement agreed with system partners. In<br>addition the Trust is working with NHSE to ensure risks and<br>progress against mitigating these are clearly understood,<br>including where support is needed.  | (SRO) Lorraine<br>Hooper<br>(AO) Jonathan<br>Shuter  | March<br>2023   |

## C. Roadmap actions (1 of 5)

| Ref | Exit criteria                                      | Topic      | Action  |                    | Action owner       |            | END DATE                            | Notes  |
|-----|--|------------|---|--------------------|--------------------|------------|-------------------------------------|--|
| 1   | 1. Delivery against agreed financial recovery plan | 22/23 plan | 22/23 plan agreed with system and NHSE/I  | Lorraine<br>Hooper | Jonathan<br>Shuter | Complete   | 28/04/2022                          | EVIDENCE SENT TO REGION  |
| 2   | 1. Delivery against agreed financial recovery plan | 22/23 plan | UHL delivers against the 22/23 financial plan   | Lorraine<br>Hooper | Jonathan<br>Shuter | On track   |                                     | EVIDENCE SENT TO REGION<br>*Evidence submitted with the<br>exception of the minutes of the<br>30.9.22 FIC and 6.10.22 TB<br>meetings   |
| 3   | 1. Delivery against agreed financial recovery plan | 77773 plan | Review by NHSE/I of 22/23 plan including focussed work on risk<br>areas such as CIPs                          | Lorraine<br>Hooper | Jonathan<br>Shuter | Complete   | 20/05/2022                          | EVIDENCE SENT TO REGION<br>*Intensive Support Team working<br>with Region on joint review of the<br>2022/23 CIP programme - review<br>held 12.5.22 & 7.10.22<br>*Ongoing delivery against action 3<br>will be embedded in action 2 |
| 4   | 1. Delivery against agreed financial recovery plan | 22/23 nlan | UHL develops and improves its understanding of its productivity.<br>(following national analysis from NHSE/I) | Moira<br>Durbridge | Ben Shaw           | Complete   | <del>30/05/2022-</del><br>31/8/2022 | EVIDENCE SENT TO REGION  |
| 5   | 1. Delivery against agreed financial recovery plan | MIEP       | Approach and timeline for MTFP agreed with NHSE/I and UHL<br>Board  | Lorraine<br>Hooper | Jonathan<br>Shuter | Complete   | 31/04/2022                          | EVIDENCE SENT TO REGION  |
| 6   | 1. Delivery against agreed financial recovery plan | MTFP       | Develop the MTFP by the agreed timeline   | Lorraine<br>Hooper | Jonathan<br>Shuter | Supersedeo | 30/05/2022                          |  |
| 6a  | 1. Delivery against agreed financial recovery plan | MTFP       | Revised draft of MTFP inc system numbers  | Lorraine<br>Hooper | Jonathan<br>Shuter | On track   | <del>31/08/2022-</del><br>3/11/2022 | *Update to 3.11.22 TB<br>*Timeline for socialisation of<br>MTFP tbc  |
| 6b  | 1. Delivery against agreed financial recovery plan | MTFP       | Develop 3 year system plan  | Lorraine<br>Hooper | Jonathan<br>Shuter | ТВС        | tbc                                 | *National timeline to be<br>confirmed  |

## C. Roadmap actions (2 of 5)

| Ref | Exit criteria                                      | Topic    | Action  | SRO                | Action owner        |          | END DATE   | Notes   |
|-----|--|----------|---|--------------------|---------------------|----------|--|---|
| 6c  | 1. Delivery against agreed financial recovery plan | MTFP     | IAlign MTFP & 3 year system plan with trust strategies  | Lorraine<br>Hooper | Jonathan<br>Shuter  | On track | 30/04/2023   |   |
| 7   | 2. Robust financial controls and governance        | Accounts | 19/20 financial accounts signed off by UHL board  | Lorraine<br>Hooper | Mark Brice          | Complete | 31/03/2022   | EVIDENCE SENT TO REGION   |
| 8   | 2. Robust financial controls and governance        | Accounts | 20/21 financial accounts signed off by UHL board  | Lorraine<br>Hooper | Simon<br>Linthwaite | Complete | <del>1/9/2022</del><br>9/9/2022                    | EVIDENCE SENT TO REGION<br>*Evidence submitted with the<br>exception of the minutes of the<br>31.8.22 Audit Committee and<br>9.9.22 TB meeting  |
| 9   | 2. Robust financial controls and governance        | Accounts | , 5   | Lorraine<br>Hooper | Simon<br>Linthwaite | On track |  | *2021/22 draft accounts (TACS and<br>PFRs Technical schedules)<br>submitted to NHSI on 27/4/2022.<br>*Exact timing of the audit of<br>2021/22 is still to be determined<br>and is driven in part by the<br>completion of the 2020/21<br>accounts process; expected to<br>conclude towards the end of this<br>calendar year (December 2022). |
| 10  | 2. Robust financial controls and governance        | Accounts | Programme of work in place to drive forward continued<br>improvements in financial accounts including implementing<br>recommendations from AFR and reporting continued progress to<br>audit committee | Lorraine<br>Hooper | Simon<br>Linthwaite | On track | <del>31/08/2022-<br/>30/9/2022-</del><br>3/11/2022 | *Linked to Action 8 above<br>*Action relates to the AFR for<br>2020/21; (AFR for 2019/20 received<br>by Audit Committee 25/3/2022).<br>*Consolidated improvement plan<br>for 2019-20 & 2020-21 Accounts to<br>be presented at October 2022<br>Audit Committee   |

## C. Roadmap actions (3 of 5)

| Ref | Exit criteria                               | Торіс            | Action   | -                  | Action owner       |          |  | Notes  |
|-----|---|------------------|--|--------------------|--------------------|----------|--|--|
| 11  | 2. Robust financial controls and governance | Internal Audit   | Owners and actions in place for all current internal audit<br>recommendations. Regular paper to audit committee<br>demonstrating progress in delivering recommendations  | Lorraine<br>Hooper | Jonathan<br>Shuter | On track | <del>09/05/2022<br/>31/8/2022</del><br>31/10/2022            | *Extension to end of Oct 2022<br>agreed at 31.8.22 Audit<br>Committee.   |
| 12  | 2. Robust financial controls and governance | Grin and Control | Final grip and control paper agreed by AC which demonstrates<br>successful completion of the checklist and also an agreed<br>programme to manage grip and control going forward, including<br>monitoring of KPIs           | Lorraine<br>Hooper | Jonathan<br>Shuter | Complete |  | EVIDENCE SENT TO REGION<br>*Getting the Basics Right Audit<br>report to be added as evidence -<br>draft expected 7.11.22 |
| 13  | 2. Robust financial controls and governance |                  | UHL's performance accountability framework is up to date,<br>agreed by relevant committee and communicated to all staff<br>(including training where appropriate)  | Becky<br>Cassidy   | Becky<br>Cassidy   | On track | <del>31/05/2022-</del><br>1/10/2022                          | *To be presented at Exec Board,<br>Audit Committee then 3.11.22<br>Trust Board   |
| 14  | 2. Robust financial controls and governance | (overnance       | SFIs are reviewed, agreed be relevant committee and communicated to all staff (including training where appropriate)   | Lorraine<br>Hooper | Becky<br>Cassidy   | On track | <del>09/05/2022-</del><br><del>30/9/2022-</del><br>3/11/2022 | *To be presented at October 2022<br>Audit Committee and 3.11.22 Trust<br>Board.  |
| 15  | 2. Robust financial controls and governance | Governance       | UHL prepare board update on governance describing<br>improvements in place so far since entering RSP and forward<br>plan for further improvements. Share paper with NHSE/I as part<br>of evidence to support exit from RSP | Becky<br>Cassidy   | Becky<br>Cassidy   | Complete | 09/06/2022   | EVIDENCE SENT TO REGION  |

## C. Roadmap actions (4 of 5)

| Ref | Exit criteria  | Topic                               | Action   | _                  | Action owner       |           |            | Notes  |
|-----|--|-------------------------------------|--|--------------------|--------------------|-----------|------------|--|
| 16  | 2. Robust financial controls and governance  | Governance                          | Refresh and improved Board Assurance Framework in place at<br>UHL  | Becky<br>Cassidy   | Richard<br>Manton  | Complete  |            | EVIDENCE SENT TO REGION<br>*Evidence submitted with the<br>exception of the minutes of the<br>1.9.22 TB meeting  |
| 17  | 3. The trust and system have a shared<br>understanding of risks to the financial<br>plan | Process to manage financial<br>risk | Clear process agreed and documented (where appropriate) to<br>manage financial risk in year <b>within UHL</b> , including investment<br>decisions            | Lorraine<br>Hooper | Jonathan<br>Shuter | Off track | 31/07/2022 | *The 2022/23 plan includes<br>financial risk for the Trust that is<br>not yet fully mitigated. Clear<br>quantification of this risk,<br>oversight through FIC and<br>development of the risk share<br>agreement in the system is<br>needed to drive financial delivery.<br>This work has already begun.<br>*BC/SP/TM to meet to agree<br>timeline and content<br>*Performance Accountability<br>Framework to capture oversight of<br>financial risk inc role of<br>committees (Risk and FIC<br>specifically to finance), oversight<br>of BAF at committees and Board<br>(including escalation process) and<br>PRMs which pick up financial risk<br>elements. |
| 18  | 3. The trust and system have a shared<br>understanding of risks to the financial<br>plan | Process to manage financial<br>risk | Clear process agreed and documented (where appropriate) to<br>manage financial risk in year <b>within the LLR System</b> , including<br>investment decisions | Lorraine<br>Hooper | Jonathan<br>Shuter | Complete  | 01/08/2022 | EVIDENCE SENT TO REGION  |

## C. Roadmap actions (5 of 5)

| Ref | Exit criteria   | Topic                                   | Action  | SRO                | Action owner      | STATUS   | END DATE              | Notes   |
|-----|---|---|---|--------------------|-------------------|----------|-----------------------|---|
| 19  | <ol> <li>Trust and wider system have declared<br/>oversight and support mechanisms to<br/>ensure continued improvement</li> </ol>                           | Post exit support                       | UHL, system and NHSE/I agree post exit support package  | твс                | твс               | On track | 30/09/2022            |   |
| 20  | 5. Assurance that the plan places no<br>significant risk to maintaining quality,<br>and robust internal processes are in<br>place to identify any worsening | Quality impact of financial improvement | UHL prepare trust board paper evidencing assurance over quality<br>outcomes and mortality has improved. 2 external independent<br>assessments of QIA. Triangulation at exec team. Linked to<br>activity | Moira<br>Durbridge | Helen<br>Harrison |          | <del>31/03/2023</del> | EVIDENCE SENT TO REGION<br>*Evidence submitted with the<br>exception of the minutes of the<br>13.9.22 EQB and 29.9.22 Quality<br>Committee meeeting |